

1. About the Psychotherapy/Counselling Practicum Clinic:

The Aventis Counselling Practicum Clinic was set up to expose counselling students to real life clients in a professional and supportive environment, as well as to help Aventis students, alumni and partners to receive quality pro bono counselling.

2. Supervision:

All counsellors-in-training will be closely monitored by a trained practitioner supervisor with an adequate number of years in experience.

3. Ethics:

Psychotherapy/Counselling services provided at Aventis's Counselling Practicum Clinic are guided by the Code of Ethics of the Association of Psychotherapists and Counselors (Singapore).

Please click the link here to access the Code of Ethics: <https://apacs.org.sg/about-us/code-of-ethics/>

4. Disclaimer:

Please note, as we are a practicum clinic, the training counsellors will not attend to couple, children or family counselling issues.

5. Confidentiality:

All information disclosed within sessions and records pertaining to those sessions are confidential and may not be revealed to anyone without your (client's) written permission, except where disclosure is required by law.

6. Where Disclosure is Required by Law:

Some of the circumstances where disclosure is required by the Law are, where:

- There is reasonable suspicion of child, dependent of elder abuse or neglect,
- A client presents a danger to self, others, to property, or
- A client is gravely disabled
- Where Disclosure May Be Required

7. Abuse of Children and Vulnerable Adults:

If a client states or suggests that he or she is abusing or has recently abused a child (or vulnerable adult), or a child (or vulnerable adult) is in danger of abuse, the counsellor is required to report this information to the appropriate Social Service and/or legal authorities.

8. Court Report and Legal Issues:

If the client tells the counsellor that he or she has broken the law (e.g. stealing, break and entry, property damage, physical assault, etc.) and does not want others to know, the information will have to be reported to the relevant people and authorities. If a written request comes from the legal body, the information will also have to be released to them.

The counsellor and the client shall not hold any videotaping and/or audio recording during any session without the prior consent of both parties.

Please note that with the exception of the above cases when required by law, Aventis does not provide progress reports.

9. Responsibility for Action:

All inputs given during the counselling-therapy sessions are for the client's consideration and decision only. The client will be responsible for making the decisions and acting on them to address the issues. All implementation decisions will be made personally by the client. No one else will be held responsible for the decisions made by the client.

10. Cancellation Policy:

If you are unable to turn up for your confirmed counselling appointment, please inform your counsellor-in-training at least 48 hours in advance by email. Please note that this is a standard practice in the counselling industry.